

F.A.Q Parties

How much is a party and what does it include?

Our parties are £10.95 per child. The price is for all birthday children aged 1 to 11 years old and any guests over one and walking up to aged 11. Guests outside of this can have food and party bags if required for an additional cost.

The price per child includes

- A choice of hot meal - chicken bites, fish fingers, cocktail sausages or vegetarian option, all served with fries.
- Jugs of dilute juice throughout.
- Ice cream lolly for dessert.
- Party bags.
- Room hire.
- Play.
- And a return pass for the birthday child.

Is there a deposit required for booking a party?

Yes, a £40.00 non-refundable deposit is required to book your party in Funtastic. Party slots cannot be held or provisionally booked. The deposit is non-refundable, however in the event that your party is no longer suitable we may be able to move it, if we are given sufficient notice and a suitable replacement slot is available.

Do you have a minimum number for parties?

No we don't, when you book a party slot at Funtastic we require a £40 non-refundable deposit. We take this amount as the minimum payment rather than imposing a minimum number of guests.

Do you have a maximum number for parties?

There are four party rooms within Funtastic. Three of the rooms comfortably hold 30-34 children with the remaining room holding 18-20. Two of the larger rooms have adjoining doors which will allow us to cater for parties of up to 50 children. An additional deposit will be required.

What time are your parties?

We have the following party slots:

10.00am to 12.00pm

12.30pm to 2.30pm

3.00pm to 5.00pm

10.30am to 12.30pm

1.00pm to 3.00pm

3.30pm to 5.30pm

There are 2 rooms available in each slot.

What do I need to bring for my party?

Just your cake, candle and kids. Food is served in party boxes and we can provide cups for juice, as well as napkins.

We ask that you do not bring cake knives into Funtastic. We will provide you with a child friendly knife when you need to cut your cake. Lighters are available for candles.

What is contained in the party bags?

Our party bags contain a packet of crisps, a packet of Haribos, a Drumstick Lolly and 2 Sherbet Straws.

Once your final food order is placed and we have an exact number of guests we will put your bags in your room. This will give you time if you wish to add anything additional in the bags.

PLEASE NOTE FUNTASTIC IS A NUT FREE ZONE

Can I bring food for the adults attending my party?

No, Funtastic has a café available which can cater for any adult food you may require. Parties can order both hot and cold platters along with the children's food. There is no need to pre-order these.

Teas and coffees are purchased from our café and a total bill will be prepared at the end of your party. If you wish to serve scones or traybakes at your party these should be pre-ordered 48 hours in advance of your party.

Can I decorate the room for my child's party?

You are more than welcome to bring along balloons, banners and tablecloths if you wish. Banners should be attached to the walls with blue-tac only. No forms of sticky tape should be used on paintwork.

Helium balloons must be weighted at all times. We cannot allow gas canisters within Funtastic, so any balloons should be inflated before arriving. We do not allow rocket/firework candles, party poppers or any form of table confetti/glitter.

Can I arrive early for my party to decorate my room?

In Funtastic we do cater for a large volume of parties, so there may be a party both before and after your slot. We allow 30 minutes between parties for guests to vacate the room, us to clean and reset the room and the next guests to arrive.

If you arrive 5 minutes before your party slot we will show you to your room. Your room is yours and is available throughout your 2-hour party, so you have plenty of time when the kids are off playing to put up any decorations.

Can I hire outside entertainers for my party?

Yes, we do allow mascots, face painters and balloon modellers during your party. These must remain in your room throughout the visit. If you do book please give us a call and let us know what you have booked, the name of the company and the time of their visit.

We do NOT allow glitter tattoos, magicians or any form of animal visit. For anything other than those mentioned please contact us and we can advise you.

Can I leave my cake before my party and do you have refrigeration facilities?

We do not have any storage or refrigeration facilities available for cakes. Cakes can be very expensive and intricate and we would not want to risk them being damaged whilst in our care.

As your room is available throughout your party slot you can place your cake within the party room whenever you arrive.

Can you cater for children with allergies at parties?

Yes, we can offer chicken bites, fish fingers and cocktail sausages in gluten free, wheat free, dairy free and egg free alternatives. Allergy meals are served with McCain oven chips.

For dessert we can offer a plain ice lolly or jelly. Vegetarian cheese pizza is also available.

If, however you would prefer to provide your own allergy food, this is a not a problem. Just let us know when you are booking your party.

Allergy and diabetic information is available at the café.

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When do I need to confirm final numbers?

When you book your party we will ask you to give us a rough estimate of guest numbers. If when sending your invites this number changes significantly we do ask that you give us a call to update us. We will phone you a couple of days before your party to confirm the final numbers attending.

On the day of your party there may be additional guests who did not reply to the invite or who could not make it due to illness, etc. You will only be charged on the day for those who actually attend.